



TeamApp

TeamApp is an app on your mobile device which provides members of Brighthouse Swimming Club with required information and news.

The app is an information source and communication hub providing members with up to date information as well as useful links.

The information on this app is delivered by the admin team at Brighthouse Swimming Club. It is not used as a social media platform but is used to celebrate success.

It will provide emergency information e.g. pool closed due to adverse weather conditions, inform you of the latest news and remind you of upcoming important dates.

The app does not allow you to private message other app users and only accepts parents/guardians of the members of Brighthouse Swimming Club. Access will be permitted once the details have passed security checks.

Please note: Team App must not be used for general questions or enter into discussions with other users when the comments bar is active.

For all general enquiries please email enquiries@brighouseswimmingclub.co.uk

To access the app, please follow these instructions:

(Please note, these instructions may differ slightly depending on which device you are using)

1. Search TeamApp in your appstore on your mobile device
2. Select the TeamApp symbol from your app store on your mobile device.
3. Download the TeamApp app onto your device.
4. Once download is complete open the app.
5. Select sign up and enter details as requested

6. Once you have typed in your email address, it may send a verification code to your email address. Once you have confirmed the code continue with registration details.
7. The app will then ask you to search for an existing app, this is when you search for Brighthouse Swimming Club by typing BrighthouseSC in the search bar.
8. The BrighthouseSC logo will show, click on this.
9. At the top it says: become a member of this team app, click here.
10. If you are a Category 1 parent, select Cat 1 or if your swimmer is a Category 2 competition swimmer, then select Cat 2.
11. In the ACCESS REQUEST MESSAGE section, please type your swimmers full name followed by their club registration number. This is the number you say at the desk entrance when you arrive for your session e.g. MICHAEL SMITH 145.
12. You must also check the box which says you agree to provide your membership details to BSC then click Send.
13. Your request will then be sent to club admin who will check details in due course and allow you to access the app.